

Bureau of Engraving and Printing Fort Worth, Texas

General Information

Name of Client:	Bureau of Engraving and Printing Fort Worth, Texas
Project Value:	
Period of Performance :	December 2003 to September 2008



Project Overview

RIO Technical Services, Inc. is currently contracting with the U.S. Treasury's Bureau of Engraving and Printing to manage facility operations for the Western Currency Facility in Fort Worth, Texas. RIO currently operates the Tour and Visitor Center.

Scope of Work

- RIO manages all aspects of functional areas including Tour Guide Services, Tour Scheduling, Information Desk, Visitor Center Operations, Retail Services, Transportation Services, Retail Sales and Inventory, Records and Database Management
- RIO provides tours and educational experiences advancing the history and production of United States paper currency and the features that secure it
- RIO conducts the sale of paper currency, related products and novelties, and also provides safe, reliable and modern transportation services to visitors to/from the Transfer Station and the Tour and Visitor Center
- RIO provides information desk services for phone inquiries, assistance to visitors in the Tour and Visitor Center, and scheduling visitor tour groups including Congressional/VIP tours, school tours, and special tours
- RIO manages the over 10,000 square feet of exhibit and displays including the theatre which allows visitors to view process details that are not visible from the tour catwalk
- RIO provides support for evacuation of the Tour and Visitor Center in case emergencies in collaboration with BEP security forces